

PATIENT PARTICIPATION GROUP.
Carnoustie Medical Group

NOTE of the meeting held on Thursday 23 July at 2pm in the Library at Parkview Primary Care Centre , Carnoustie.

Present: Ronald Macdonald, Harry Taylor

Attending: Lynn McGowan, Group Business Manager, Carnoustie Medical Group

Apologies: Wendy French

Matters raised and discussed.

1. A Note of the previous meeting held on 21 May 2015, prepared by Ronald, was tabled. It was agreed that the Note of the Meeting will be reviewed prior to placement in the Carnoustie Medical Group web-site.
2. With regard to encouraging registered patients to seek to join the Group following discussion it was agreed that the present Carnoustie Patient Participation Group (PPG) Patient Information leaflet should be reviewed. Ronald agreed to do this. The revised leaflet will include the new web-address for the PPG.
3. Reduction in Medicine Wastage: Ronald wondered if there was any correlation between the number of Repeat prescriptions issued and the level of medicine wastage. He was advised that medicine reviews of patients who receive Repeat prescriptions are undertaken on a regular basis by General Practitioners and by Jill Maclean, Locality Principal Clinical Pharmacist. Ronald suggested that such patients should be required to visit the Practice at least once every six months to check with either the Practice Pharmacist or one of the General Practitioners that their medication is still required, is still effective, and does not need to be changed. Patients should not continue to order prescribed medicines simply because they are on the list, or they might need them at some future date. Lynn explained that each year a Medication Review is undertaken by the Doctor for each patient who is prescribed 4 or more medications.
4. During the discussion on Repeat prescriptions mention was made of the Parliamentary Report and Action Plan by the Steering Group on Improving the use of medicines entitled: - Improving the use of medicines for better outcomes and reduced waste that was published in October 2012. Ronald suggested that Chapter 5 - Engaging people in decisions about their medicines and improving communications between health and social care professionals and patients - offered useful suggestions as to how medicine wastage might be significantly reduced.
5. Protective Socket Covers for Wall sockets in the Waiting Room: It was noted that some of these were missing, and it was asked when these were to be replaced. The Group were informed that a recent report had advised that the use of these rather than reduce the risk of electrical shock to infants and young children, increased the risk. It was decided in the interests of safety not to replace the missing protective socket covers.

6. Change to Appointment System: Booking of Advance Appointments: In reply to a question enquiring why Advance Appointments could now only be made two weeks in advance instead of four weeks, the group were advised that the change had been made on a trial basis and that in the interests of maintaining continuity of care the system had reverted back to four weeks.
7. Suggestions Book: The group were informed by Lynn of the recent comments and observations made by patients and the written and verbal responses provided in respect of these.
8. The date and time of the next meeting was agreed by those present. The next meeting of the Patient Participation Group will be held in the Library at Parkview Primary Care Centre on Thursday 27 August 2015, from 14:00 to 15:30.

The meeting finished at 15:30

© mac.10.08.2015.1.0