

Carnoustie Medical Group (CMG)

Patient Participation Group (PPG) Meeting on Thursday 25th August 2016

Attending: Lynn McGowan, Audrey Roberts, Beth Lee Smith and Irene Hoar.

Apologies: Ronald Macdonald

Minute of meeting on 16th June 2016: Approved by Audrey Roberts, seconded by Beth Lee Smith

Matters arising: None

Leg ulcer treatment chair: Because of an increase in number of patients requiring regular treatment which can take up to 40 mins, a trial of a specialised treatment chair has begun. The use of this chair is not only for the benefit of the patient but also for staff health and safety reasons. After only part of the 6 week trial time, it has been agreed by both staff and patients the chair is a useful tool and also adaptable for other treatments. A business plan has been produced to allow the purchase of the chair and it has been located in a dedicated room.

Staff photos: Photographs of all Carnoustie Medical Group staff have been taken, in addition to group photos of the NHS Tayside staff that work within Parkview Primary Care Centre. This has been undertaken to give patient/families a better understanding of individual roles within the building. They will be on display shortly.

Car park: Repair work has now been completed and bollards put in place to prevent damage to the paving.

Flu vaccination clinics: Leaflets have been distributed and information placed on the web site, Facebook and Twitter. Discussion took place as to whether a specific letter drop to patients would be more advantageous and informative to more people. This will be considered. PPG members were asked if they would be willing to assist at the clinics but it was agreed that they could attend when possible and advertise the group instead. It is also noted that a potential new member has volunteered to join the group and should be able to attend September's meeting.

Web site: The update should be completed by end of October but Facebook and Twitter are already live and flyers promoting these are available in the surgery.

Results leaflet: During Lynn's working time in Brechin H.C., she found a very useful leaflet describing 'How to get your results'. The group reviewed the leaflet and thought this would be very helpful to patients/families. It was agreed that a similar one be produced for CMG with involvement from PPG.

Early appointment transport: A query regarding elderly patients getting very early morning appointments and maybe needing transport is to be referred to the Helpline.

HSCI Locality meeting: This is to be held on Tuesday 6th September in Monifieth and Audrey and Lynn will be attending.

Vacancy: The practice currently has a GP vacancy being advertised.

Date of next meeting: Thursday 29th September at 2.00pm in Parkview Centre