

Carnoustie Medical Group (CMG)

Patient Participation Group (PPG) Meeting on Thursday 23rd March 2017

Attending: Audrey Roberts (chair), Beth Lee Smith, Isobel Clark, Irene Hoar, Stuart Anderson, Ronald Macdonald and Lynn McGowan (Business Manager)

Apologies: Nil

Minute of meeting on 12th January 2017

The reason for the review of terms of reference was explained by Audrey to answer Ronald's query.

Proposed by Audrey Roberts, seconded by Lynn McGowan and agreed by rest.

3rd Sector at Parkview:

Documents had been circulated to everyone and more were distributed at the meeting so that everyone could follow Lynn's presentation. She gave a brief description of all the voluntary organisations and others that share the use of a room in the building and the work that is carried out. All the mentioned services are open to all the health centre users and Lynn described how they support the work done by the GP's. This in turn reduces the GP work load and hopefully over time everyone will become aware of the services offered and more people will use them.

The services mentioned were; Angus Carers, Voluntary Action Angus (VAA), Alzheimer's Scotland, Welfare rights, Dementia enablement service, 'Do you need to talk?' and the Web project. The details of each organisation are included on a leaflet available at reception for patients to take away.

Volunteers at the surgery pod:

VAA have provided 2 volunteers to help at the surgery pod and improvement in use has been noted.

Appointment system:

Lynn told the meeting that changes to the appointment system are still ongoing and depending on the success of tests and surveys should be ready to go live by the end of April.

Members of the group were happy to hear that GP's and nurses are actively trying to encourage patients to use the pharmacy services more and to be aware of the correct web sites to use if trying to self-diagnose. The group discussed the ongoing process and are happy to help in any way they can.

It is also noted that TENS machines should soon be available to lend out for pain management.

Health and Social Care Integration (HSCI):

The meeting was told that after the rejection of the initial funding application, a second was submitted which has been successful. There is to be a meeting to ensure that the funding will be used properly within the limits set by formal training of the proposed new staff and once that has been agreed it is hoped to employ 2 health care assistants to work closely with the district nurses. The funding is for 2 years only. The group discussed the implications and limitations of the project.

Scottish Primary Care Information Resource (SPIRE):

A notice board has been put in place at the entrance to the health centre so that patients can see what this means to them. Forms are available for opting out of the project.

Long term conditions:

The partners have decided to continue to send letters inviting patients with long term conditions to attend for regular check-ups. The group agreed with this decision.

Any other business:

The question was raised if new allowances had been allocated because of the increased number of new houses in the area. There is no new funding being made available. Although the GP's lists are full, they have decided not to close their lists as CMG is the only practice in the area but this is constantly under review.

Dates of next meetings:

Locality meeting – Thursday 30th March in Parkview at 11.30am (Audrey will attend)

PPG meeting – Thursday 1st June in Parkview at 2.00pm