

**CARNOUSTIE MEDICAL GROUP
PATIENT REPRESENTATIVE GROUP**

**Minute of Meeting held at Parkview Primary Care Centre
on Wednesday 23rd February 2022 @ 6.15pm**

Present – Chairperson/Treasurer – Stuart Anderson

Secretary – Ethel O’Donnell

**Committee –Margaret Boath, Barbara Bromley, Ruth Jack, Maureen Wilkie, Jim Ray,
Ken Drysdale**

CMG Practice Manager - Wendi Lees

**Apologies – Margaret McKinlay, Pat Hay, Nick Charlton Smith, Doug Gordon,
Sheena Pritchard, Jeanne Kirk.**

Clive Goldstraw, Social Prescriber with Voluntary Action Angus

1. Stuart welcomed all to the meeting and introduced Wendi Lees, Practice Manager CMG

2. The Minute of the last meeting on 26th January 2022 was taken as read and approved by Ken Drysdale and seconded by Jim Ray

3. Matters arising – There were no Matters arising from the Minute which are not included in the agenda below.

4. Housing v Health Care project –

Ethel reported she has been in contact with Chairpersons from Montrose PPG and Academy Medical Group, Forfar. Housing and Health & Social care are not a high priority on their agenda at this time. But both practices are aware that this potentially is something that may affect them in the future. They both support us in raising the issue at a higher level.

Raveswood Medical Practice PPG in Forfar have referred the communication to the Practice Manager. The Chairperson of Academy Medical Practice will speak to Lour Road Practice, Forfar and Kirriemuir Practice regarding this issue and report back accordingly. Monifieth PAG have concerns regarding housing developments and they do support us at this time. The group agreed to proceed with expressing our concerns to the Scottish Government with the First Minister being the favoured point of contact and to include the Health Secretary in communications. Wendi Lees said we have her support and that of the GP’s. A sub group will meet to prepare a draft letter for approval of group members.

5. Newsletter/Information sharing

The summary of comments given by group members relating to finding a way to communicate a positive information sharing format was discussed. It is recognised this is more complex than first thought. However, the varied areas of concern are recognised as valuable points to address, namely – repeat prescriptions, the role of the Practice Pharmacist, services available from PPCC, publicity and information boards, telephone system and health practitioner services. It was agreed this will require input from practice management to take it forward.

The current restrictions still in place regarding Covid recovery does hinder effective ways to address the issues at this time but we can begin to put a plan of action in place. The Practice Pharmacist will be invited to speak to the group to address issues relating to her role. Points raised with Wendi related to conflicting advice being given to patient’s regarding making appointments and a request for patients waiting for an appointment to be advised if the doctor is called away and given the opportunity to wait or make another appointment. Other points raised were relating to concerns of treatments and medication. Issues cannot

Ethel

be addressed without specific information relating to such comments; therefore, we should encourage patients to contact CMG management to discuss such matters.

7.05 Wendi left the meeting.

6. South West Locality Improvement Group funded health improvement groups

In light of the success of weight loss, walking and Balance groups in Monifieth we have been asked by Clive Goldstraw if there is a need for such groups in Carnoustie.

The medical team will be approached for their opinion on this matter. From knowledge of the commitment and work required from PRG members in the involvement of organising and running these groups it was reiterated we would need the support of all members.

Ethel

7. AOCB

i. Gala Day Saturday 2nd July 2022

A stand has been booked with the principal purpose to raise awareness of the PRG.

To attract customers, it was agreed to have a second-hand book stall and children’s games.

Games agreed, Hook the Duck and a Treasure hunt. Equipment will be supplied by Ethel but members are asked to save books for the book stall.

ii. PRG AGM

The AGM will be held on the 30th March 2022 at our next meeting. This will be a short meeting to appoint office bearers and committee and present the audited Accounts, and address any pertinent business.

Ethel

iii. Doctors hours – A question was raised about the hour’s doctors work in CMG. There is an apparent misconception amongst the population that doctors work mainly part time.

Factual information will be brought to the next meeting for discussion on how it can be included in the information sharing format to address this misconception.

With business complete the meeting closed at 7.45pm

Date & Venue of next meeting – **Wednesday 30th March 2022 at 6.15pm in Carnoustie Primary Care Centre.**

Ethel O’Donnell

Ethel O’Donnell

Minute Secretary

24th February 2022

Minute approved Date.....

Seconded..... Date.....

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