CARNOUSTIE MEDICAL GROUP PATIENT PARTICIPATION GROUP

Minute of Meeting held at Parkview Primary Care Centre on Wednesday 30th March 2022 @ 6.15pm

Present - Chairperson-Stuart Anderson

Treasurer – Ken Drysdale

Secretary - Ethel O'Donnell

Committee- Jim Ray, Barbara Bromley, Pat Hay, Jeanne Kirk, Margaret Boath, Ruth Jack, Margaret McKinlay, Maureen Wilkie, Sheena Pritchard

Apologies- Nick Charlton Smith, Alan Gall, Doug Gordon, Wendi Lees, Clive Goldstraw.

1. Stuart welcomed all to the meeting and gave apologies as above.

Action

- **2. The Minute** of the last meeting on 23rd February 2022 was taken as read and approved by Ken Drysdale and seconded by Maureen Wilkie
- **2. Matters arising Housing v Health –** We now have the support of Monifieth, Montrose and Forfar Medical Practice Patient Groups in the action we plan to take to address the concerns of the public at large, members of CMG and the PRG and other patient groups regarding the impact the increasing practice populations will have on local health and social care from planned and proposed housing developments in these areas.

A sub group consisting of Stuart, Ken, Pat, Ethel and Dr Roberts will meet to compose a letter expressing the concerns of these issue which will be sent to FM Nicola Sturgeon and copied to Health Minister Humanza Yousaf.

Sub group

ii. Information Newsletter – The difficulties of reaching the wider population during the continuing restrictions of recovery from the Covid19 pandemic were acknowledged. The Medical Centre is still working to strict safety rules to protect the public and vulnerable patients and have not reinstated issuing the paper format newsletter information to patients.

Several ideas were offered on ways to reach the public which lead to the decision to focus on ways to share and spread important positive information at the Gala Day stall when there will be a bigger opportunity to speak to people and give a positive message on services available from CMG and accessing other services provided from PPCC.

Ideas will be brought to the next meeting on how to interact and share positive information with the public.

iii. Doctors working hours – In response to concerns expressed at the last meeting regarding the apparent misconception of CMG doctors working hours a format giving accurate information was shared with group members. We can confirm that out of 10 doctors a full time equivalent of 8.25 doctors work full time. In addition, there are 3 GP Trainees who help and work hard in assisting in patient care. We are lucky in Carnoustie to be fully staffed which bucks the trend in general practice as a whole.

It is worth noting that a normal working day is from 8am to 6pm with partners often working until 7pm to get through the essential patient follow-up administrative work.

4. Gala Day Saturday 2nd July in Carnoustie house Grounds – It was agreed to have a used book stall and members will provide books to sell. We should be able to access a generator and Sheena will bring a laptop and hold a science-based children's entertainment which will hopefully draw children and parents to our stall. We will also have a Bran Tub. Members were asked to look out for suitable prizes for the bran tub at a reasonable cost and to purchase any good bargain buys on the spot. It was also proposed that selling tablet/fudge can draw people to the stall. Names as Stuart, Barbara, Pat, Jeanne, Margaret B, Maureen, Sheena and Ethel will be available stated on the day. A rota will be drawn up of times to attend. Ethel will provide the gazeboes, tables etc and set them up on the day with help from members. From the ideas offered on ways to reach the public to give positive information on local health & social care, it was agreed to focus on sharing information on Gala Day, when there will be an opportunity to speak to people and give advice on the services available from CMG and the other services provided and how to access them. Ideas will be brought to the next meeting on how to interact and share positive information with the public. 4. AOCB i. Health promotion groups - Sheena sked if Carnoustie PRG will be holding groups similar to the successful Weight loss management, Balance, Menopause and Walking groups starting their 2nd round in Monifieth Medical Group. This will be discussed at the next meeting when Clive will be in attendance. ii. Conflicting advice – The question of conflicting advice being given by the doctor and reception staff was raised again. This will be addressed with CMG management. With business complete the meeting closed at 7.20pm Date & Venue of next meeting – Wednesday 27th April 2022 6.15pm in PPCC Ethel O'Donnell Ethel O'Donnell Minute Secretary 31st March 2022 Minute approved..... Date..... Seconded..... Date.....