

**CARNOUSTIE MEDICAL GROUP  
PATIENT PARTICIPATION GROUP**

**Minute of Meeting held at Parkview Primary Care Centre  
On Wednesday 3<sup>rd</sup> May 2023 at 2pm**

**Present – Chairperson/Treasurer – Stuart Anderson**

**Secretary – Ethel O’Donnell**

**Committee- Sheena Pritchard, Maureen Wilkie, Barbara Bromley, Pat Hay, Yvonne Smith, Margaret Boath, Jeanne Kirk, Margaret McKinlay, Pat Hutcheon**

**Apologies- Ken Drysdale**

<p><b>1. Stuart welcomed</b> all to the meeting and gave apologies as above and introduced new member Pat Hutcheon. Dr Roberts and PM Wendi Lees will join the meeting at 3pm</p> <p><b>2. The Minute</b> of the last meeting on March 29<sup>th</sup> 2023 was taken as read and approved by Barbara Bromley and seconded by Pat Hay.</p> <p><b>3. Matters arising –</b>  <b>a. Appointment of a new Chairperson.</b>  Sheena proposed considering making it a joint position. With no volunteers coming forward, Stuart agreed to continue in post with a review of the situation in 6 months. Stuart has completed a term in post of approximately 7 years due to no one being willing to take on the responsibility. The term stated in the constitution is 3 years with and extension to 5 years in exceptional circumstances.</p> <p><b>4. Blister Pack collection-</b>  Sheena gave an update on the current situation with the pilot recycling project collecting blister packs via Blakes and the Haven Charity Shops. The response is growing and it is now at the stage where collections are regularly taken to Superdrug in the Overgate, Dundee. They no longer accept larger quantities in one delivery, which involves more journeys into Dundee to deliver them for pick up by Terracycle Global Foundation, the company who manages the recycling programme.  There appears to be some confusion on how the system works. Containers for collections are available from Terracycle, but these are expensive, ranging from £92 holding 1500 packs to £199 holding 7,500 packs and pick by UPS has to be organised by the group managing the local collection.  It has been identified that local companies are registered with Terracycle but this may not be for blister pack collection since there are many projects collecting different items for recycling projects. Further enquires will be made to find out more information before the next meeting. SP will continue to monitor the pilot scheme in the meantime.</p> <p><b>5. Gala Day –</b> in the absence of availability of members on Gala Day this year the decision was taken to miss this year but to keep in mind a project for next year. EOD will write to the committee and advise them we are still interested for future Gala Days.</p> <p><b>6. AOCB</b>  <b>i. Community support</b> - Sheena raised an interesting discussion on local initiatives supporting vulnerable people. A Café project in Arbroath has identified evidence of a need for good support for vulnerable people. From this discussion 3 members are interested in finding out more and will make contact with the person who organises discussion groups on the subject.</p>	<p style="text-align: center;">Sheena, Barbara, Pat, Stuart, Ethel</p> <p style="text-align: center;">Ethel</p>
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Dr Roberts and Wendi joined the meeting

**7. CMG update** – Wendi and Dr Roberts.

**i.eConsult** – Wendi explained the new system eConsult which CMG is soon to introduce as a trial to help improve patient care. This will be voluntary and will allow patients a quicker and more effective way to access health care. It is available to use from any device connected to the internet. There will be no need to wait in a telephone queue or visit the practice to get advice or care. By using this system, it will make sure every patient has access to the right care, and it will free up appointments and the phone lines for those in need of more urgent care. By going online, it will only take 3-4 minutes to complete an eConsult form to give the practice the correct information to allow a decision to be made on the right care for you and your family and a response will be received from the practice within 24 hours. It is hoped this service will be introduced by beginning of June and be up and running by the summer. Information about it will be published on the CMG website and the practice Facebook page soon. Patients will still be able to telephone the practice when help is needed.

**ii. Physiotherapy** -Changes are being made to improve access to physiotherapy services by opening up appointments to give a more even spread for all patients throughout Angus.

**iii. The practice nursing team** is now at full capacity with training being completed for specialty services such as asthma and diabetes.

**iv. Local services** - The Practice continues to endeavour to maintain services locally where possible and continues to work with NHS Tayside to maintain a high standard of care for patients. It is recognised that some services have been centralised out with their control and when possible, the practice will work with NHS Tayside to bring services to the local base.

**v. Questions and concerns** raised by the group were answered and clarified by both Dr Roberts and Wendi.

**8. Telephone switchboard visit** – Wednesday 10<sup>th</sup> May at 1.30 for members of the group who are free to attend, Wendi will confirm this date.

With business complete the meeting closed at 4pm

Date & Venue of next meeting – Wednesday 28<sup>th</sup> May 2023 2pm

Ethel O'Donnell

*Ethel O'Donnell*

Minute Secretary

Date 3<sup>rd</sup> May 2023

Minute approved – Ken Drysdale

Date - 26<sup>th</sup> July 2023

Seconded- Jeanne Kirk

Date – 26<sup>th</sup> July 2023