

CARNOUSTIE MEDICAL GROUP

PATIENT PARTICIPATION GROUP

Minute of Meeting held at Parkview Primary Care Centre

on Wednesday 25th September 2024

Present – Chairperson/Treasurer – Stuart Anderson

Secretary – Ethel O’Donnell

Committee- Sheena Pritchard, Pauline Ward, Barbara Bromley, Pat Hay, Margaret McKinlay.

GP Dr Roberts

Apologies - Jeanne Kirk, Wendi Lees

- 1. Stuart welcomed all to the meeting, gave apologies as above and introduced Dr Roberts.
 - * PH joined the meeting
 - 3. Dr Roberts opened discussion by giving an update on CMG matters.
 - i. The appointment of a new GP is proving difficult and CMG continue to work with an agency in the hope an appointment will be made soon.
 - ii. eConsult is proving to be successful in reducing appointment waiting times, directing patients to the correct service, and phone calls to reception have been reduced since it was introduced. While it is recognised that improvements can still be made, successful changes have been made to improve the service for all concerned. An open discussion followed.

Dr Roberts left the meeting at 2.30pm
 - 4. The Minute of the last meeting was taken as read and approved by PW, and seconded by MMcK.
 - 5. Matters arising –
 - i. EConsult – following Dr Roberts positive report on eConsult and the fact that the number of GP Practices in Tayside taking it on board is increasing it was agreed that the PRG has exhausted its investigations on this subject. Should any member still have issues to address they should take their concerns to the Practice Manager.
 - i. EOD has spoken to CMG personnel and a manager of a Tayside health related service and can confirm that NHS Tayside clinics in PPCC are out with the jurisdiction of CMG staff and managers of these services are responsible for informing their own patients of when and where to attend clinics.
 - ii. LIG update – More information is expected from the next Integrated Joint Board meeting.
 - iii. Chronic disease management - PW has drawn up a draft questionnaire to assess patient’s opinions on chronic disease management, group members made positive comments and it will be shared with WL for further discussion.
 - iv. Mental Health hub – SA reported that it appears to be working well. Clive Goldstraw Social Prescriber’s title is now Community Link Worker.
 - 4. AOCB – No business raised.
- With business complete the meeting closed at 15.25
 Date & Venue of next meeting – 30th October 2024, 2pm in PPCC.
- Ethel O’Donnell
Ethel O’Donnell
 Minute Secretary. Date 27th September 2024
- Minute approved..... Date.....
- Seconded..... Date.....