## CARNOUSTIE MEDICAL GROUP PATIENT PARTICIPATION GROUP

## Minute of Meeting held at Parkview Primary Care Centre on Wednesday 30<sup>th</sup> October 2024

Present – Chairperson/Treasurer – Stuart Anderson

Secretary - Ethel O'Donnell

Committee-Sheena Pritchard, Pauline Ward, Barbara Bromley, Pat Hat, Jeanne Kirk, Margaret McKinlay

Practice Manager - Wendi Lees

## 1. SA welcomed all to the meeting. No apologies were received.

Task

- **2. The Minute** of the last meeting was taken as read and approved by PW and seconded by PH
- 3. WL gave a medical group update
  - i. GP appointment –A new GP has not yet been appointed. Several factors are proving to be making this difficult, a shortage of GPs being one of them. CMG is looking at all options and hope an appointment will be made soon. Fortunately, in the meantime they have a good number of reliable locums to meet requirements. Many GP practices are in the same situation.
  - ii. HCA Nancy Rudd, is retiring at the end of the year. Nancy is a well-known member of the nursing team and will be sorely missed.
  - iii. A long overdue appointment has been made of an NHS Pharmacist working 2 days with CMG and 1 day in the Hub. This is in addition to the Practice Pharmacist who is employed by the practice
  - iv. Aggressive abuse to reception staff is unfortunately still an issue for the practice. Police intervention has been required on occasions.
  - v. WL asks us to promote that people with concerns should contact her to discuss their concerns. Positive measures are in place to resolve most concerns to the satisfaction of all concerned.
  - vi. PW raised concerns of members of the public regarding obstruction of dropped pavements in the car park and in the vicinity of PPCC. This has been addressed in the past with the owners of the car parking area and past suggestions to resolve the issue proved to be unworkable. Drivers need to be aware and show respect to the needs of the public to have space to access pavements and be able to use them freely.
  - vii. BB raised the issue of NHS Tayside vaccination appointments, she has had a conversation with a member of the NHS Tayside Vaccination team and found the confirmation that this is a NHS Tayside service and is not within the responsibilities of CMG, helpful.
  - viii. Chronic Disease Management the form devised by PW will be considered by CMG to identify areas of practice where improvement of chronic disease management may be necessary. WL to look at taking this forward. PW was thanked for her work in producing the form.

\*WL left the meeting

<b>4. LIG – Local Improvement Group</b> – SA announced that all Angus LIGs have now disbanded. LIGs were a statutory requirement when NHS boards were set up. Angus Council has made a proposal that an Angus wide Engagement Group will be set up in place of LIG. This may take time to be implemented.	
This generated a conversation asking why LIG had reached this predicament following it being a healthy proactive group with representation from a wide range of disciplines pre-Covid. No satisfactory explanation was given but other questions arose from the conversation regarding financial distribution of funding within the local authority. This will be pursued.	
<b>5. New initiatives</b> - The idea of developing an information system to help CMG patients understand the changes in how Primary Care and associated services are now delivered will be followed up in the New Year. Group members are asked to consider how this will be best achieved and bring proposals to the table at the January meeting.	All
<b>6. Christmas Meal</b> – the group will meet to enjoy a social get together and a Christmas meal on Wednesday 27 <sup>th</sup> November 2024 at the Golf Hotel. SA to book.	SA
7. Christmas decorations – a date will be made following consultation with WL.	EOD
8. AOCB	
<ul> <li>i. SA gave an account of his invitation to be part of the 50<sup>th</sup> anniversary of the opening of Ninewells Hospital.</li> </ul>	
<ul> <li>ii. SA asked if group members would be willing to take part in a survey looking at reducing reactions to specific medicines in older people. Information will be sent to group members</li> </ul>	All
With business complete the meeting closed at 3.30pm	
Date & Venue of next meeting – Christmas meal at the Golf Hotel on 27 <sup>th</sup> November 2024 at 1pm. The next following meeting will be on 29 <sup>th</sup> January 2025 at 2pm in PPCC.	
Ethel O'Donnell	
Ethel O'Donnell	
Minute Secretary Date 30 <sup>th</sup> November 2024	
Minute approved Date	
Seconded	